

#### **CERTIFICATION of COMPLIANCE**

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, <u>ARNEL N. DEL BARRIO</u>, Filipino, of legal age, <u>Executive Director</u> of the <u>Philippine Carabao Center</u>, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The <u>Philippine Carabao Center</u> including its <u>12 Regional Centers</u> has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of dates
  - g. Required documents
  - h. Procedure for filing complaints
- 2) The Citizen's Charter is posted as information billboards in all the service offices of <u>Philippine Carabao Center</u> that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6) The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7) The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services:

Frontline Service	Process Improvement	Action Taken to	Results/Benefits
		Improve Process	8
Please see attached	Please see attached	Please see attached	Please see attached

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS THEREOF, I have hereunto set my hand this 26th of July, 2018 in Science City of Muñoz, Nueva Ecija, Philippines.

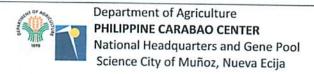
ARNEL N. DEL BARRIO
Executive Director
Philippine Carabao Center

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_\_ 20\_ in \_\_\_\_ SCIENCE CITY OF Mehilippines, with affiant exhibiting to me his/her PCC ID issued on \_\_\_\_\_\_ at Philippine Carabao Center

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NOTARY PUBLIC UNIL DECEMBER 31, 2018 PTR NO. 4962981; 01-03-2018

SCIENCE CITY OF MUNOZ, NUEVA ECIJA BOLL NO: 39824



# CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The PHILIPPINE CARABAO CENTER has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and Mission of the Agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing of complaints
- 2. The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 29<sup>th</sup> day of June, 2016 in Science City of Munoz, Nueva Ecija Philippines.

ARNEL N. DEL BARRIO

Acting Executive Director



### CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing
Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

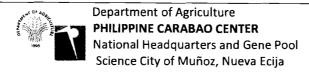
I, ARNEL N. DEL BARRIO, Filipino, of legal; age, Acting Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The **Philippine Carabao Center** has established its service standards known as the Citizen's Charter that enumerates the following:
- 2. The Citizen's Charter is posted as information billboards in all the service office of PHILIPPINE CARABAO CENTER that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer.
- 5. The Citizens' Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 13, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IPP. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that the resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 28<sup>th</sup> day of May 2015 at Science City of Muñoz, Nueva Ecija, Philippines.

Acting Executive Director



## **CERTIFICATION OF COMPLIANCE**

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The PHILIPPINE CARABAO CENTER has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and Mission of the Agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing of complaints
- 2. The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 17<sup>th</sup> day of July, 2014 in Science City of Munoz, Nueva Ecija Philippines.

ARNEL N. DEL BARRIO
Acting Executive Director



# Department of Agriculture PHILIPPINE CARABAO CENTER National Headquarters and Genepool

Science City of Muñoz, Nueva Ecija

#### CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency In the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefore:

I, LIBERTADO C. CRUZ, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- The PHILIPPINE CARABAO CENTER has established its service standards known as the Citizen's Charter that enumerates the following:
  - Vision and Mission of the Agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing of complaints
- The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as
  required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever
  necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvement and will be discussed during the Management Review meeting that resulted from the process review of the frontline service delivery specifically.
  - a. Development of Village-Based Al Technician to provide 24/7 access to Al services
  - Development of Village-Based Paravet to provide 24/7 access to animal health services such as deworming, vaccination and prolapse treatment.

This certification is being issued to attest to the accuracy of all the foregoing based on available pecords and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 18<sup>th</sup> day of December, 2013 in Science City of Muñoz, Nueva Ecija, Philippines

SUBSCRIBED and SWORN to beton

DEC 26 2013

SAN JOSE Avegaile B. Escudero-Garcia

Ciarcia

LIBERTADO C. CRUZ

Executive Director

Doc. No. 180

Book No. Series of 8013

Commission Expires on December 31, 2013

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Roll of Attorneys No. 54696 PTR No. 8231060; 01/02/13 San Jose City

IBP Lifetime No. 01025 N.E. Chapter