

# INTERNATIONAL CONFERENCE ON CARABAO BASED ENTERPRISE DEVELOPMENT

### PHILLIPINES, 26th-27th OCTOBER 2017

### **Innovative Practices and Products from Mother Dairy**

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### 1. SNAPSHOT OF DAIRY INDUSTRY IN INDIA

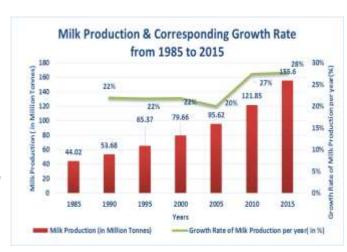


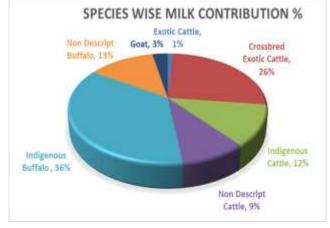
- 70 million rural households are engaged in milk production
- India is world's largest milk producer since 1998, growing at an Annual rate of 6.28% during the last two years.



Per capita Milk availability in India is 337 gms. per day - 47% higher than world average of 229 grams per day







#### Source of data:

- 1. <u>www.nddb.org</u>
- 2. <u>www.business-standard.com</u>

### **Livestock Wealth**

### MOTHER DAIRY

### 19th Livestock Census of India - 2012









**Total Bovine population** 

**Total livestock** 

**299.9 million (decrease by 1.57%)** 

512.05 (decrease by 3.33%)

Cattle (37.28%), Buffalo (21.23%), Sheep (12.71%), Goat (26.4%)









### 2. ABOUT MOTHER DAIRY FRUIT & VEGETABLE PVT. LTD.



<u>VISION</u>: To provide Quality Food & Beverages to consumers at affordable prices while ensuring fair returns to the producers.

MISSION: Mother Dairy's heritage is intrinsically linked to the cooperative movement in India. With determination and pride we will continue to serve our farmers, rural India & our consumers.



• Mother Dairy was commissioned in 1974 as a wholly owned subsidiary of the NDDB. It was an initiative under Operation Flood, the world's largest dairy development program launched to make India a milk sufficient nation. In year 2000, it was converted into Private Limited entity.

### 2. ABOUT MOTHER DAIRY FRUIT & VEGETABLE PVT. LTD.



- Mother Dairy Fruit & Vegetable Pvt. Ltd. manufactures & sells milk and milk products under the brand name MOTHER DAIRY, Fruits & Vegetables under the brand SAFAL and Edible Oil under the brand name DHARA.
- Mother Dairy has a PAN India presence selling a total of 3.5 million litres of milk with a major presence in Delhi(North India) wherein 3.0 million litres of milk is sold daily through around 1400 retail outlets and over 1000 exclusive outlets.
- Mother Dairy's Annual turnover was 1200 Million USD in FY16-17.

### PRODUCT PORTFOLIO – MOTHER DAIRY



### 1. Milk:

- A. Bulk Vended Milk
- B. Poly Pack Milk
- C. UHT Milk

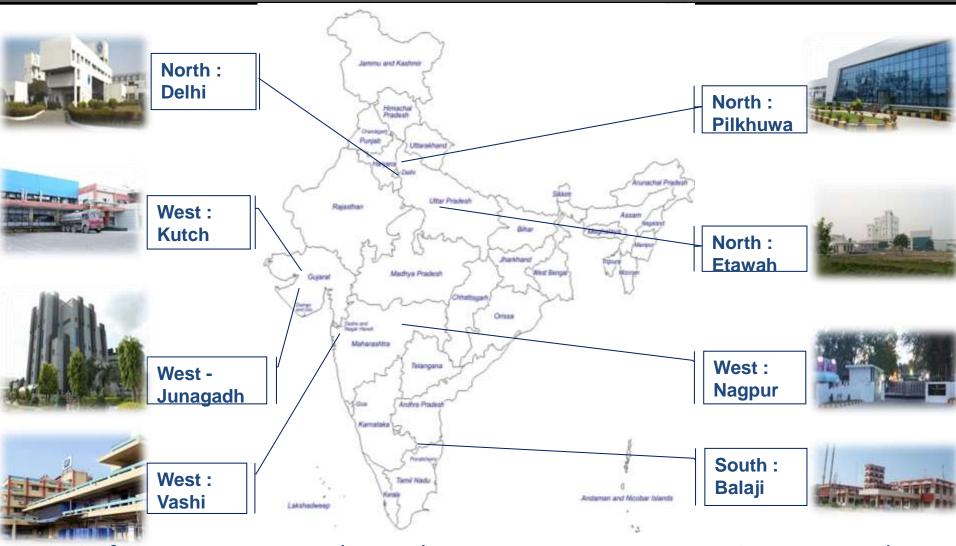


### 2. Dairy Products:

- A. Curd / Probiotic Curd
- B. Lassi Chach / Buttermilk
- C. Probiotic Drink
- D. Flavored Milk
- E. Paneer / Cheese
- F. Ghee
- G. Fruit Yoghurt
- H. Milk Powder
- I. Cream
- J. Milkshake
- K. Ice Creams
  - More than 70 variants

### 3. MANUFACTURING FOOTPRINT – MOTHER DAIRY



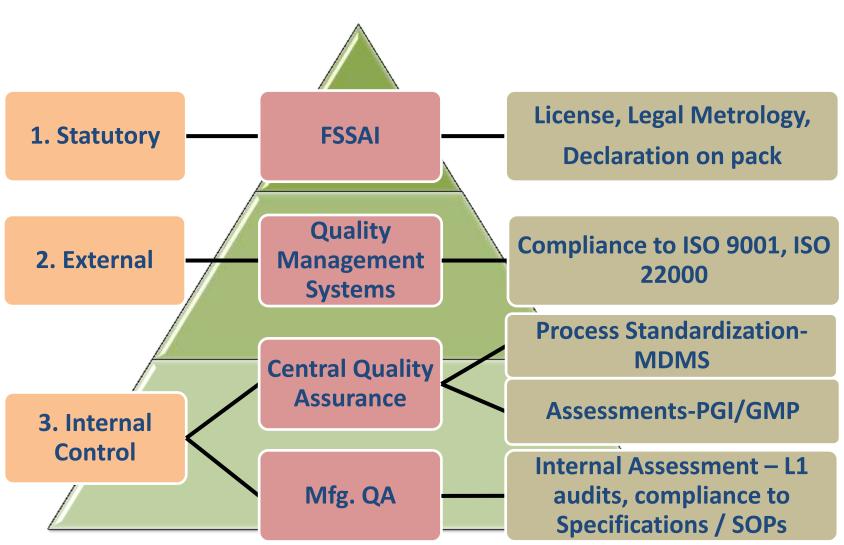


- Apart from <u>EIGHT OWN</u> plants, there are <u>22 CO-PACKER</u> units across India.
- Total Processing Capacity: Milk 4.5 Million Litres per day, Products 700 Metric tons per day.

### **QUALITY AT MOTHER DAIRY**



### **QUALITY PYRAMID**



### **PRODUCT JOURNEY**





### **4.SOME UNIQUE PRODUCTS**



## 1. <u>Probiotic Drink (Nutrifit)</u> — Winner of "International Dairy Federation Marketing award" at Mexico

- Nutrifit probiotic milk drink with billions of LA5 (Lactobacillus acidophilus) friendly bacteria which strengthen the body's immune system when consumed over a period of time.
- Shelf life of 28 days
- Health & Nutritional Benefits:
  - Reduces LDL cholesterol
  - Decreases lactose intolerance
  - Improves digestion
  - Prevents ulcers
  - Fights viral infection
  - Reduces anemia
  - Produces B vitamins
  - Enhances calcium absorption
  - Improves appetite





### 2. Stirred Fruit Yoghurts

- A delicious product with generous helpings of fresh fruits blended in thick, milky yoghurt.
- Rich source of antioxidants.
- The active lactic cultures present impart better nutrition and aid digestion.

### Health & Nutritional Benefits:

- Reduces risk of osteoporosis
- Fights bacterial infections
- Decreases lactose intolerance
- Improves digestive system
- Excellent source of calcium, phosphorous, riboflavin, thiamin, folate, niacin, magnesium and zinc.





### 3. Probiotic (Curd)

 Low fat (1.5%) curd with probiotic Bifidobacterium (BB-12) strain.



 Reduces risk of upset stomach and enhances immune response, supports bowel function.





- Is Sweet Curd relished specifically in Eastern part of India.
- The unique taste is imparted by a combination of caramelization of sugar & richness of FAT.
- Probiotic market in India consists of 1. Drinks 2. Fermented yoghurt or Curd 3. Ice Cream.
- Indian Market of probiotic products is growing at an annual rate of 22.6%.



### 5. Indian Cottage Cheese (Fresh Paneer)

- Paneer is a fresh cheese prepared by adding coagulant to hot milk and separating and pressing the curd so obtained.
- Is an inextricable part of vast range of Indian cuisines.





- <u>Tadka Chach</u>: Butter Milk spiced with oleoresin combination of Ginger, Green chilly & Cumin.
- One of the largest selling dairy beverage.

### 7. Bulk Vended Milk (Toned Milk)

- Most unique creation to cater the milk needs of all strata or society and avoiding use of any type of packaging material.
- BVM is a homogenised toned milk fortified with Vitamin A & D
  which is sold in loose form at Mother Dairy owned Booths across
  Delhi NCR.
- Milk is stored in a tank at < 5° C and dispensed in exchange of token to the customer.
- Storage Tank undergoes a CIP before every filling to ensure it is microbiologically safe.



### 8. Milk-Shakes

- Developed to fulfill the needs of youth and children as a replacement of the aerated drinks.
- Product loaded with benefits of Calcium from milk coupled with the real fruit pulp.



### **5. INNOVATIVE DISTRIBUTION MODELS**



### Automated Vending Machine(AVM)

- Value & Volume Based dispensing
- Auto Cleaning & Sanitation



### 2. Lassi Vending Machines

- Lassi is packed in BIB(Bag in Bag) format of 20 litres which in turn is poured into the Lassi Vending Machine.
- Consumer can get Lassi in 200 ml cups.

### 3. Kamdhenu Mini Trucks for Milk

Installed with a tank of 550 litres to 600 litres capacity

- Volume Based dispensing
- Due to small footprint, market penetration becomes easy.



### ADOPTING NEW TECHNOLOGY FOR EFFICIENT OPERATIONS





### ✓ CST (Concentrated Solar Technology)

- Used for Hot Water Generation
- Is Asia's biggest installation in Dairy Sector.
- Delivers 30 lakh Kcal per day
- Hot Water generated is used in process CIP.

### 6. ACCREDITATIONS, AWARDS & RECOGNITION



### **Certifications with us:**

- ISO-9001:2008 (QMS)
- ISO-14001:2004 (EMS)
- FSSC-22000 : 2010 (FSMS)
- OHSAS 18001:2007 (OH & S)
- ISO 50001:2011 (EnMS)
- Quality Assurance Laboratories at two units are certified by NABL (National Accreditation Board for testing and calibration Laboratory), ISO 17025:2005 Department of Science & Technology, Government of India.
- Export Certification by Export Council of India for SMP & Dairy Whitener.

### Few Awards won by us:

- Rajeev Gandhi Quality Award
   Commendation Award 2013
- RBNQA Certificate of Merit in Manufacturing Category – 2015
- QIMPRO award 2015
- Greentech Environment Award 2017
- Golden Peacock Health & Safety Award –
   2016
- National Safety Innovation Award 2016 by Institution of Engineers - 2016
- "CII 5S Excellence Award for Process Industry" - 2016



### **THANKS**